



Electronic Billing: Transitioning to HIPAA 5010

As the HIPAA 5010 re-certification process nears the half-way point, it is vital for submitters who have not started the process to know the why, when, and how of the 5010 transition.

When: The 5010 transition has been ongoing since April 1, 2011. All Trading Partners will need to achieve 5010 re-certification by January 1, 2012, to continue electronic claim submission and any other electronic transaction with Noridian.

Why: HIPAA standards have been adjusted from 4010 to 5010 to improve technical guidelines used for billing, structural elements of data needed for claims processing, and overall data content. [Reviewing the 5010 Basic Fact sheet](#) issued by CMS will provide more details on why the 5010 transition is occurring.

Any trading partner who does not achieve 5010 re-certification will not be able to submit electronic claims, receive electronic remittance advices, or conduct any other electronic transaction with EDI Support Services (EDISS).

How: HIPAA 5010 re-certification is met by testing through Total OnBoarding (TOB). The EDI Support Services website contains links to a 5010 readiness checklist, online tutorials, and TOB instructions that will assist in the re-certification process.

EDISS highly recommends subscribing to the EDISS Email Distribution to stay on top of new for the 5010 transition. The link for subscription is:

<http://mail.noridian.com/wws/subrequest/hipaasubmitter/>.

Below are four common scenarios that are being addressed by the EDI Support Services (EDISS) Help Desk:

Scenario 1: Providers who have a Total OnBoarding profile but have not updated their profile for 5010.

To ensure 5010 readiness, all trading partners need to confirm and update their 5010 transactions within their TOB profile.

If you have conducted electronic transactions with EDISS in the past, the 837 transaction was automatically enrolled in the 5010 on your behalf by EDI Support Services (EDISS). We recommend this transaction should be verified for accuracy as soon as possible. All other transactions (835, 270, 276, etc.) should be updated to 5010 once your software is ready.

If you need assistance accessing TOB, please visit the TOB page of www.edissweb.com. There you will find user guides, as well as on-line tutorials, that will assist in claiming and updating your TOB Profile

Scenario 2: Providers who have Total OnBoarding and have updated their profile for 5010 but not yet tested should start immediately

Confirming and updating your TOB profile is the first step in 5010 re-certification. Direct Trading Partners, those who send directly to EDISS via the Bulletin Board or Web Portal, are required to complete 5010 re-certification testing through TOB.

Testing is required for only the 837 (Professional, Institutional, or Dental) transaction. A test file must contain a minimum of 10 claims, and should be an accurate representation of claims your facility submits.

Direct testing through TOB will require your profile to have a Digital Certificate. Digital Certificates are issued by ABILITY, and are specific to a user and facility. If you have questions regarding Digital Certificates you can review this link, <https://noridian.totalonboarding.com/Home/Faq>, to learn more.

For assistance in submitting a test file in TOB, please visit the TOB page of www.edissweb.com. There you will find user guides, as well as on-line tutorials, that will assist in claiming and updating your TOB Profile.

Scenario 3: Providers who have tested through Total OnBoarding and been approved for 5010 transactions are recommended to use 5010 immediately

Once 5010 testing through TOB has been successfully completed, a Trading Partner is ready to send 5010 production files. Once this 'Ready for Production' status is achieved in TOB, Trading Partners are moved into Production and receive a fax containing a new 5010 login, password, and connectivity information. The login, password, and connectivity method used for 5010 is unique to 5010 transactions. Your 4010 login, password, and connectivity will not work for 5010.

EDISS moves Trading Partners into a production status in the order they passed testing. 5010 status may be checked at any time by logging into your TOB profile.

Scenario 4: All PC-ACE Pro32 users are recommended to verify that they have the latest version of PC-ACE Pro 32 and should test for 5010 immediately

EDISS recommends that PC-ACE Pro32 is updated quarterly. Each quarterly update is made available via <http://www.edissweb.com> and also promoted through our email distributions. If you are a PC-ACE Pro32 user and have not completed a recent update EDISS recommends that you update and begin testing your 5010 837 transaction immediately.